



# Keeping the Beat



Spring 2016

NEWSLETTER

INSIDE

DONOR DOLLARS

BUILDING A BRIGHTER FUTURE

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SAVE THE DATES

## YOU DID IT - \$7.5 MILLION RAISED! THANK YOU DELTA!

In 2016, construction will start on the brand new Peter C. & Elizabeth Toigo Diagnostic Services Building

**A test from our lab, or a CT scan from Medical Imaging can help save lives, detect the otherwise undetectable and give our medical staff the information they need to make an accurate diagnosis or prescribe treatment.**

Medical technology and the tools that we rely on everyday, are constantly evolving.

At Delta Hospital, because of generous donors just like you, we have access to the very best equipment, and soon we will have access to a state of the art facility.

The impact of a high functioning Diagnostic Services department should not be underestimated.

The effect across our entire hospital, will be profound. You can expect to see better efficiency: shorter wait times, more precise diagnoses and the ability to cater to our growing and aging population with increasingly complex healthcare needs.

We are building a centre of excellence right here in Delta, and it is due to the dedication and commitment of our community who continue to put the health of their families, neighbours and friends, first.

The expansion of Diagnostic Services will pave the way for other areas of Delta Hospital to expand and improve, and create opportunities for additional services to be added in the future.

This expansion would not be possible without the extraordinary support and commitment of our community.

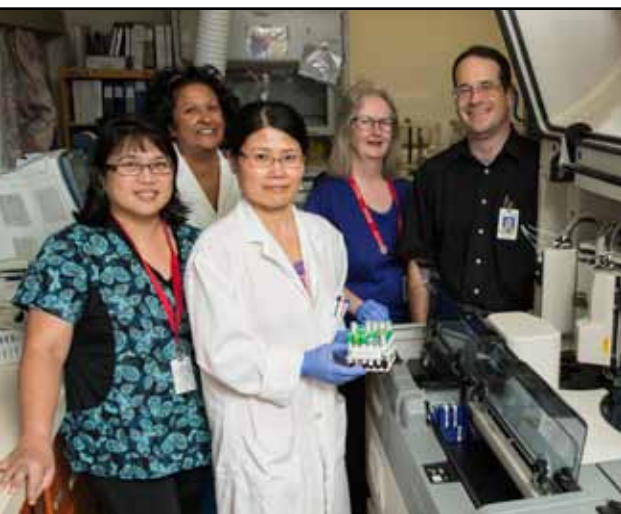
On behalf of our staff and our patients, we thank you.



Dr. Richard Cleve,  
Head of  
Laboratory  
Services



Dr. John Bining,  
Head of  
Medical Imaging



# BUILDING A BRIGHTER FUTURE, TOGETHER

Working on the front line in Delta Hospital's busy Emergency Room, Dr. Robert Shaw experiences firsthand the impact that community funded equipment has on patient care.

In November of 2015, Dr. Shaw decided to take his dedication and love for our community further, by personally committing \$25,000 towards the expansion of Diagnostic Services. We sat down with him to find out why he chose to give to Delta Hospital.



"People may not realize what a wonderful and unique hospital we have."

- Dr. Robert Shaw, MD  
Chief of Internal Medicine, Delta Hospital  
President of the Delta Hospital Medical Staff

**Q: What makes Delta Hospital different from other facilities that you have worked in?**

**A:** "People may not realize what a wonderful and unique hospital we have. It starts from the moment you enter Delta Hospital. From the free parking, to the Auxiliary volunteers who greet you at all hours of the day, including weekends, through to the dedicated staff.

We were the only hospital in B.C. to operate in the black when it was run locally. We consistently achieve the highest patient satisfaction scores in our health region. Our patient quality and safety rank in the top quartile compared to other hospitals in Canada. Our operating rooms are the most efficient in B.C.

But most importantly, it is the caring attitude of the staff who work here, which cannot be quantified, that impresses me the most."

**Q: Dr. Shaw, you already give so much to Delta through the care that you provide in our hospital, what has motivated you to extend this support financially?**

**A:** "I was inspired by everyone in Delta who has worked tirelessly over the last 30 years to make Delta Hospital such a wonderful place. From the Auxiliary volunteers, to the Foundation staff and directors, Friends of Delta Hospital members, the wonderful nurses and staff at the hospital, politicians such as Vicki Huntington, Scott Hamilton, Mayor Jackson, and City Council members, and business and community leaders who have contributed much more than me.

Like many who work here, I have strong ties to Delta, having grown up in Richmond and played for the Delta Youth Orchestra over 30 years ago as the concertmaster of the intermediate division. My classmates include a local CEO, a teacher at Delta Secondary, and a local GP.

Therefore, when I come to the hospital, I truly feel like I am taking care of my friends and family."

**Q: By making this gift, you have chosen to support another department at Delta Hospital. Why did you decide that this was where you wanted to make a difference?**

**A:** "The Medical Imaging and Laboratory departments are vitally important to the hospital. The hospital staff rely on imaging technologists, lab technicians, pathologists, and radiologists to help us diagnose quickly and accurately. Like us, they are on call 24 hours a day. And very often that CT scan or stat lab test at 1 o'clock in the morning makes all the difference in the world.

I know that Delta Hospital needs a timely and crucial upgrade in our Imaging and Laboratory departments, in order to serve the people of Delta with the most up-to-date medical technology and know how.

Having trained and worked in New York, Portland, Hamburg, California, and Honolulu, I know that Delta Hospital provides world class care. I am thrilled that the community is building towards a hospital with first class facilities as well."

On behalf of our community, thank you Dr. Shaw for your generous support!

As Jackie Demmy, Clinical Nurse Educator for Delta Hospital’s busy Emergency Department talks about the training available to her team, her excitement, passion and commitment to her job is clear.

“The Collaborative Advanced Management of Airways for Nurses (CAMAN) course is the **first of its kind in Fraser Health, and is number one in the world,**” says Jackie. “Thanks to funding from the Foundation and the Auxiliary, we have had over 33 of our nurses attend. **That means that right here in Delta, we are leading the way. If you suffer serious trauma and come to our ER, you will receive a world class level of care.**”



Emergency Department Staff: Sonia, Mary and Jackie

**“If you suffer serious trauma and come to our ER, you will receive a world class level of care,”** says Jackie Demmy, Emergency Department Clinical Nurse Educator

The advanced training course has only been made available to nurses since 2007, when it was identified that nurses, who play a critical role in the Emergency Department, could be equipped to provide a greater level of support to physicians. The course focuses on intubation, drug administration and managing patients who have suffered life threatening injuries.

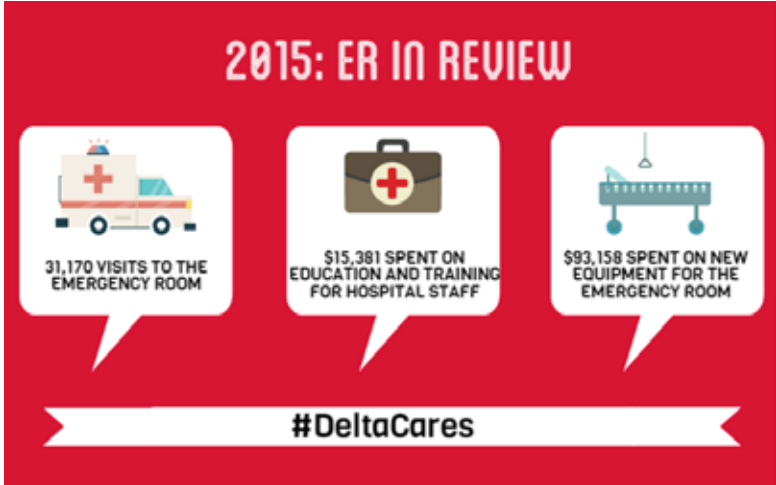
“New technology and concepts from the course are benefiting our patients immensely. While we have always done a good job caring for these exceptionally sick patients, **the increased knowledge and confidence has made us cutting-edge,**” says Jackie.

Delta Hospital Foundation has also funded an Advanced Care in Emergency Department (ACED) course. This course utilized the Foundation funded Simulation Lab and has been used to train not only Delta Hospital nurses but nurses from across British Columbia, helping to build Delta Hospital’s reputation as a quality training facility. The course provides further

training for nurses working with people who are critically ill – as Jackie describes, “basically the sickest people in the province.”

For Jackie and the Emergency Department team, the support of the Delta community has a daily impact on the lives of their patients.

**“I’ve been to nearly every Emergency Department in British Columbia and there is nowhere like Delta Hospital,”** says Jackie. “We have so much community support and the best staff who will do anything to help our patients. Everyone is engaged and every experience is personalized. **We are so thankful to our community who care so deeply for those around them, give so generously to our hospital, and make this level of care possible.**”



## A PLACE CALLED HOME

For the ninety-two residents at Delta Hospital's Residential Care facility, Mountain View Manor is a place for them to call home. For their families, comfort is found in the heartfelt care that staff provide, along with a safe, supportive and homey environment.

**"We feel so lucky to have Mountain View right here in our community,"** says Neil Jones, whose mother Kae has lived at Mountain View for the past two years. "We are able to visit regularly and our father can come down every day to spend time with Mom. She is very much a part of our everyday lives - we can drop in and see her whenever we want, and we know that she has the best care possible on hand, 24/7."

"Mountain View is really a big family of residents and staff who truly care for each other," says Jennette Coates, Clinical Operations Manager for Residential Care. "We know that it can be very hard for families as they come to the realization that their loved ones might require more care than they are able to provide at home. That's why it is so important that there is somewhere that can provide the care they need, right here in Delta. We want people to be able to grow old in their own community - where all their connections are, and with the right supports in place."



Delta Hospital's Mountain View Manor has always provided exemplary and heartfelt care, however the facility that opened in 1977, is now outdated. With an aging population (one of the oldest in our region) that is rapidly growing, and a struggling facility, **Delta Hospital Foundation and Fraser Health are embarking on planning for a large scale expansion of Residential Care.**

A modernized facility will allow our staff to continue to offer the human touch that our patients and their families have come to rely on, but with improved privacy, comfort, services, and access to specialist healthcare providers.

**In 2016 Delta Hospital will be re-imagining what elder care means in Delta.  
We can't wait to embark on this journey, together with our wonderful community.**

## SUPPORTING THE HOSPITAL YOU LOVE



Veronica Carroll  
MBA, CFRE  
Executive Director  
Delta Hospital Foundation

*"Looking after those I love and the causes I care for"*

This is a sentiment that we at the Foundation hear time and time again when discussing planned giving with those in our community.

At the end of 2014, we received a \$500,000 endowment gift from a patient who had passed away. After receiving regular care at Delta Hospital, he wanted to **"do something for the angels that watched over me when I was sick."** His gift was a testament to how much his heartfelt care meant to him.

Leaving a gift to Delta Hospital's 'Greatest Needs' fund is a generous way of supporting our hospital and staff, and all those that live in our community. These gifts help provide our community hospital with the funds necessary to take care of future generations; our children, grandchildren and great grandchildren, our friends and neighbours.

That's why in 2015, the Foundation held a number of information sessions on legacy planning. We asked experts Tammy Hansen from Cran & Company, and Oliver Hamilton from Severide Law, to come along and answer questions on developing a Will that best meets your wishes and that makes the most of tax benefits, so that your dollar, stretches further.

We received fantastic feedback on these sessions, and will be scheduling more throughout 2016. To put your name down to attend a future information seminar, or for more information on making a gift in your Will, please contact me at: [veronica.carroll@dhfoundation.ca](mailto:veronica.carroll@dhfoundation.ca) or call 604.940.9695

# TB VETS: SUPPORTING DELTA

For many of us, the fear and panic of not being able to breathe on our own is something that we can only imagine. But for those suffering from a wide range of respiratory conditions, this can all too often, be a reality. Pneumonia, asthma, chronic obstructive pulmonary disease (COPD), severe lung disease and trauma, can all lead to frightening and sometimes life threatening loss of breath.

Delta residents can breathe easy however with a recent gift of \$20,000 from TB Vets that has helped purchase a new Adult Ventilator. This piece of cutting edge technology has advanced modes of ventilation to quickly support critically ill patients who need to be placed on life support, safely and effectively. The consistent care that the ventilator can provide helps to prevent lung trauma that can occur using older methods of manual intubation.



“This ventilator is such a critical piece of equipment for patients who need to receive that kind of support quickly,” says Tracey Trouwborst, Professional Practice Leader for Delta Hospital’s Respiratory Therapy team. “Key to this, is the fact that it is transportable so it can be used throughout the many areas of the hospital.”

TB Vets have generously supported Delta Hospital since 1999. For seventy years, they have supported British Columbians with respiratory illness to lead healthy and productive lives, by donating millions of dollars to purchasing life-saving medical equipment, and investment in research and education.

**Thank you TB Vets, for your gift to Delta Hospital and all those in our community!**

1) Cut at dashed line

2) Insert in envelope provided

3) Mail



**I WANT TO MAKE A DIFFERENCE AT  
DELTA HOSPITAL**



**Delta Hospital  
FOUNDATION**

- I would like to make a one-time gift
- I would like to become a monthly donor *(on the 1st of every month)*

I am enclosing a cheque payable to  
Delta Hospital Foundation (Please do not send cash)

I prefer to pay with



Please accept my gift of \$ \_\_\_\_\_

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_

Province \_\_\_\_\_ Postal Code \_\_\_\_\_

Telephone \_\_\_\_\_

Email \_\_\_\_\_

Card Number \_\_\_\_\_

Expiry Date \_\_\_\_\_

Name of Cardholder \_\_\_\_\_

Signature \_\_\_\_\_

**THANK YOU!**

# SAVE THE DATES!

## Delta Hospital Foundation 2016 Events

17th Annual Century Group Delta Health Classic  
Thursday, June 16, 2016, Tsawwassen Springs

Scotiabank 5K Fun Run or Half Marathon  
Sunday, June 26, 2016  
Sign up now, and run or walk in support of Delta Hospital!

Moonlight Gala  
Saturday, November 5, 2016, Tsawwassen Springs

## Host Your Own Community Event

Every year, people in our community get behind Delta Hospital by hosting their own fundraising events.

Whether it's a bake sale or BBQ by donation, collecting pledges to run a marathon, fundraising with your sports team, or hosting a fundraiser at your workplace, there are so many ways to make a difference for our hospital by doing something you love!

We can help you get started with advice and online fundraising tools so you can create your own web page and collect online donations!

For more info on any of these events or to create your own, email [info@dhfoundation.ca](mailto:info@dhfoundation.ca) or phone 604 940 9695



## DELTA HOSPITAL FOUNDATION

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